

Resident Feedback Form

Thank you for taking the time to help us improve your community by completing a Resident Feedback Form. Filling this form out completely will enable our staff to maintain a record of your concern and properly address any lease violations or customer satisfaction issues. Please speak with your Community Manager over any questions or concerns over the Resident Feedback Form.

Name: _____ Address: _____

Telephone Number: _____ Email Address: _____@_____

Nature of Issue: *(Please check all that apply)*

- | | | |
|---------------------------------------|---|--|
| <input type="radio"/> Noise | <input type="radio"/> Maintenance | <input type="radio"/> Parking |
| <input type="radio"/> Illegal Dumping | <input type="radio"/> Customer Satisfaction | <input type="radio"/> Community Issues |
| <input type="radio"/> Housekeeping | <input type="radio"/> Lighting | <input type="radio"/> Other _____ |
| <input type="radio"/> Pest Control | | |

Date of Issue: _____ Estimated Time of Issue: _____

Parties Involved with Issue (Please list name and/or address): _____

Please provide a brief description of the concern/ issue:

I hereby certify that the above mentioned issues are true to the best of my ability. I understand all information on this form is strictly confidential unless information provided must be turned over to Baltimore City Police officials or used for legal purposes.

Submitted by: _____ Date: _____

For office use only:

Date Rec'd _____ Response sent to: _____

Response Sent: _____

Community Manager Course of Action: _____ Intials: _____

Please submit this form to your Community Manager or via mail to our Baltimore Regional Office at:

Fairfax Station Enterprises, LLC
Attn: Process Manager
1261 E. Belvedere Avenue Suite O
Baltimore, MD 21239
(443) 682-9770